

## Strategic Directions



1.1
Build on and Implement
a Clarified Feminist,
Intersectional ARAO
Framework

**1.5**Community
Relationship
Building

**1.2**Staff Wellness/
Management
Philosophy

**1.6**Governance
Strengthening

**1.3**Communications
Planning and
Implementation

**1.7**Ensuring Robust Systems and Processes

**1.4**Diversification of Fund Development



1.1
Establish Clear and
Explicit Standards of
Service

Accountability to Survivors

**1.3**Embed Program
Evaluation
and Outcome
Measurement

**1.4**Develop and
Implement a
Partnership Strategy



Take a Stand

1.2
Engage our
Community in
Violence
Response
and Prevention

1.3
Support our
Leadership and
Related Relevant
Positions to Lead
Systems Change

**1.4**Ensure Self-Directed
Survivor Voices in our
Communications



Vision

A community characterized by gender equality where women, trans and non-binary people and their children are empowered and safe.



Mission

North York Women's Shelter actively supports the rights of women, trans and non-binary people and their children to build lives free of violence by providing non-judgemental safe shelter, advocacy, and a range of programs & services including 24-hour crisis support.